

## Deskpro 2021.1.6 Release

Romie Bajwa - Comment (1) - Release Announcements - 2021-06-02

We are pleased to announce the release of **Deskpro version 2021.1.6**. This includes a .mixture of general improvements and bug fixes

### **:General Improvements and Bug Fixes**

DPLEG-878 - Agent sessions are not expiring or agents not being logged out of •  
helpdesk as per inactivity settings

CH-26242 - User Group Departments permissions not accessible via API •

CH-27334 - Missed voice calls do not get turned into a ticket with a custom date •  
field

CH-25401 - HTML table included in an incoming email is not parsed into the ticket •

### **(3rd June 2021 - Patch Notice: (2021.1.6.51965**

Error Report: Style attribute 'display' is not supported •

### **(7th June 2021 - Patch Notice: (2021.1.6.51992**

Error Report: Exception: 0 Call to a member function setSiteUrl() on null •

Error Report: Call to a member function getPrimaryEmail() on null •