

Deskpro 2019.5 Release

Colin Dunn - Comment (1) - Deskpro Releases - 2019-05-15

We are pleased to announce the release of **Deskpro version 2019.5**. This includes new .feature additions, as well as performance improvements to your helpdesk

:Features

- [DP-3354](#) [OpenID Connect User Source added](#) •
- [DP-1347](#) [New email account adaptor connects of Office365 over EWS](#) •
- [DP-3246](#) [New "Custom Download Fields" - Require a EULA to be accepted before .download. Additional control over protected files/private authentication](#) •
- [DP-3081](#) [New "Smart Fields" type - allows the use of Javascript to dynamically .render fields](#) •

:Improvements

- [DP-3373](#) [Improve performance and appearance of Ticket Billing/Time Log section of .the agent interface, when there are many entries here](#) •
- [DP-3253](#) [Correct and improve the appearance of generic icons \(Font Awesome\) • .around the helpdesk portal](#)

:Bug Fixes

- [DP-3392](#) [Chat | Unable to unblock the a banned chat user](#) •
- [DP-3198](#) [Reporting | Updating a dropdown variable when manipulating stats in the .left column causes a page glitch](#) •
- [DP-3292](#) [New ticket page errors out when a required custom field is incomplete](#) •
- [DP-2611](#) [Pasting code text with spacing into a codeblock in a ticket corrupts the .spaces](#) •
- [DP-3329](#) [Email addresses saved in a user's profile which are not the primary email • .address causes an error when used to submit a ticket via the contact form](#)
- [DP-3291](#) [Unpublished guides and hidden topics or cause unexpected behaviour](#) •

:API

- [DP-3305](#) [API V2: Add a 'brand' filter to /tickets and /user_chats](#) •
- [DP-3363](#) [API V2: Add multiple endpoints for person usersource associations, • :expand ability to disassociate a usersource. New endpoints](#)

GET /api/v2/people/{parentId}/usersource_assocs CRUD Get collection

of resources

GET /api/v2/people/{parentId}/usersource_assocs/counts CRUD Count list

DELETE /api/v2/people/{parentId}/usersource_assocs/{id} CRUD Delete a resource

GET /api/v2/people/{parentId}/usersource_assocs/{id} Get a resource

Includes one minor additional bug fix - **2019.5.1**

Resolve an error in the command line if the *app/scripts/command* directory did not •
.exist before an update

Includes one minor software revision - **2019.5.2**

Revert MPDF (PDF generation library) to a slightly previous version to ensure better •
(backwards compatibility with older PHP versions (PHP5.5

Includes one minor additional bug fix - **2019.5.3**

DP-3436 Improves overall performance of the live chat widget in •
the portal