

Deskpro 2018.3.3 Release

Christopher Nadeau - Comment (1) - Release Announcements - 2018-11-15

We're delighted to announce the release of **Deskpro 2018.3.3**

Improvements

- DP-1429 — Save log of email protocol on incoming email logs •
- .DP-1741 — new_cc_emails variable now available in add reply / note •
- DP-2692 — Feature improvement to set "publish_date" of a news post in the past •
- (DP-2733 — Add a return parameter to portal login when using a token (tok •
- DP-2756 — V2 API: Defining brands when posting to /ticket_forms •

Defect

- DP-1848 — Search shows chats that I don't have permission to view •
- DP-2037 — QR code missing in IE 11 •
- DP-2289 — Scheduled reports should include the table headings •
- DP-2554 — Error: Function mcrypt_create_iv() is deprecated •
- DP-2586 — Notice on incoming email processing •
- DP-2619 — Submitting new tickets through the iOS app is recorded incorrectly and •
disrupts triggers/ticket flow
- DP-2629 — Unable to render theme content (status 500) - hanging page when •
accessing portal editor
- DP-2631 — Blank ticket created from emails •
- DP-2641 — Having two triggers remove and add the same label at the same time •
causes a server error
- DP-2672 — JWT (and probably others) "test" don't work if disabled •
- DP-2678 — Tickets CSV export: Person email addresses not included, •
"person_email_id" field incorrect
- DP-2704 — Images are disappearing from snippets •
- DP-2713 — Jira webhooks don't work if portal is disabled •
- DP-2714 — Jira webhooks work just for admin •
- DP-2715 — Primary team assignment in Admin area and Agent preferences are not •
synced

DP-2718 — Zapier error •

DP-2731 — New Report Building removes label when editing •

DP-2737 — Guides not working •

DP-2740 — Don't use colon in importer log filenames •

DP-2741 — "Occured" typo •

DP-2742 — Don't display guides button if there is no topics •

DP-2743 — MetadataCache error on prem install on windows •

DP-2745 — V2 API : Accept department prop if just one value is available •

DP-2752 — Incoming email inline images bugs •

DP-2753 — Unable to load added image through snippet in ticket •

DP-2755 — Server Report File fixes •

DP-2758 — Fix warning in Zapier webhook •

DP-2687 — V2 API : Allow users to access custom field "File" blob ID's •

DP-2702 — Google usersource causes 500 error when enabled •

DP-2734 — Search person for new ticket is failing •