

Deskpro 2018.1.4 Release

Colin Dunn - Comment (1) - Release Announcements - 2018-06-18

We're delighted to announce the release of **Deskpro 2018.1.4**

:Deskpro 2018.1.4 includes the updates, improvements, and bug fixes listed below

:General fixes and improvements

- DP-1916 Improved server report file to include database integrity information •
(Foreign Keys
- DP-1909 Unwanted guillemet (>) added to agents signature during email sending •
- DP-1908 Foreign key check error message will clear up much faster after fix •
.commands have been run, this would previously linger for 24 hours or so
- DP-1884 More granularity to the "Add Followers" agent interface feature, action is •
now parallel to "Can Assign Agent" and "Can assign tickets to self" permissions
- DP-1858 API V2: date_created, date_resolved, date_last_agent_reply and •
date_last_user_reply filters added in in GET /api/v2/tickets

:Fixes and improvements to [V2 Reports](#)

- DP-1919 Reports V2: Scheduling a report to send to no valid users/email addresses •
caused errors
- DP-1915 Reports V2: Further fixes to scheduled report emails •
- DP-1898 Reports V2 GUI: When saving changes to an existing stat, in the stat •
.builder, the page refreshes as if no change was saved
- DP-1896 Reports V2: Top Agents and Chats by Agent widgets in default Ticket •
.Insights dashboard don't output proper data
- DP-1889 Reports V2: "Incorrect Data tables" pop-up error for agents warning when •
querying certain stats fixed

Thanks for reading

.If you are using Deskpro Cloud, we will be releasing this update shortly to you

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version

.from your Admin Interface