

Deskpro 2018.1.2 Release

Colin Dunn - Comment (1) - Release Announcements - 2018-06-01

We're delighted to announce the release of Deskpro 2018.1.2

:Deskpro 2018.1.2 includes the updates, improvements, and bug fixes listed below

:General fixes and improvements

- DP-1750 Issue modifying and creating new email accounts on the cloud •
- DP-1779 Recent activity stream at the top of agent taskbar not loading •
- DP-1771 API V2: PUT not a permitted header in calls to custom chat fields •
- DP-1769 API V2: GET /tickets hanging •
- DP-1762 TicketAttachment#message' error message for incoming email containing certain hotlinked image content •
- DP-1761 Agent interface intermittently hanging upon initial loading •
- DP-1760 Cannot clear error log from within UI, returns permissions error •
- DP-1701 Snippets add extra line break when being inserted •
- DP-1642 Multiple improvements to the initial agent and admin interface loading times •
- DP-1601 New control over maximum CC's per ticket now set in Admin > Tickets > Settings •
- DP-1212 Additional and unwanted line breaks in ticket emails addressed •
- DP-1191 "Find another agent now" button does not work for end users in widget after an ended chat •

:Fixes and improvements to [V2 Reports](#)

- DP-1773 Intermittent errors in browser, cannot create dashboards •
- DP-1759 Spelling mistake in the error message given when trying to save an invalid query in stat builder •
- DP-1754 Give administrators full access to override all view/edit permissions on all stats/reports •
- DP-1722 GUI - Reset order and current page text info in table based stats overlap •
- DP-1179 Update dashboard in real time when permissions are changed •

Thanks for reading

.If you are using Deskpro Cloud, this we will be releasing this update shortly to you

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version
.from your Admin Interface