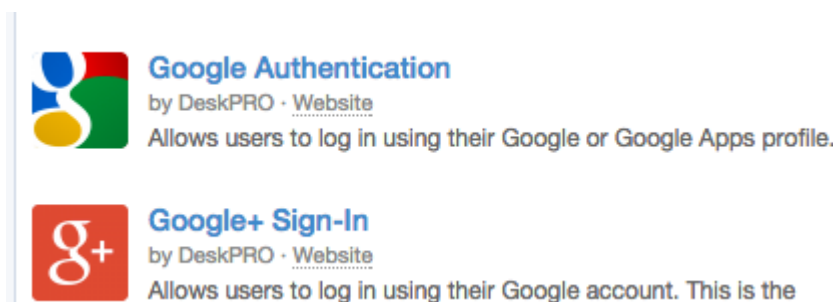


Why are there two Google authentication apps in Deskpro? (Old)

Ben Henley - 2023-08-16 - Comment (1) - Deskpro Legacy

:There are two apps for authentication with Google accounts



Google Authentication is an older app that relies on a system [that Google has](#) •
[.retired](#)

.Google+ Sign-In is the app you should use now •

If you're still using Google Authentication, you should switch over to Google+ Sign-In as soon as possible. The system that the Google Authentication app relied on is no longer supported by Google

If you are using Deskpro On-Premise, make sure to update your helpdesk to the latest version before installing the Google+ Sign-In app