

?What is Deskpro On-Premise

Ben Henley - 2023-09-20 - Comment (1) - General

Deskpro On-Premise is the self-hosted version of Deskpro that can be installed and run directly on your own server infrastructure. This version of Deskpro is designed for those who prefer to manage their data and systems independently, requiring server administration skills for setup and maintenance

- You install and run Deskpro on your own server infrastructure
- Full control over your data; full PHP source code provided for customization
- Access to the On-Premise Controller for simple server management
- Requires server administration skills to set up and maintain
- One-click software upgrades are included in the license price
- Can configure your helpdesk to be accessible only within your organization's intranet
- Easy to run a separate test installation