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Unified login with JSON Web Token standard Ben Henley - 2023-08-31 - Comment (1) - Deskpro Legacy

If you need to integrate Deskpro login with an existing web service account system, .consider using the **JSON Web Token (JWT)** standard

JWT enables Deskpro to hand off user/agent login requests to a **login URL** that you provide. Once the user/agent is authenticated (e.g. logs into their account on your service), your .service provides a JWT token which tells Deskpro that they are allowed access

.For details, see the admin manual documentation and our example code on GitHub

.There is a JWT library for most popular web development languages