

## Reverting Community to Feedback

Matthew Wray - 2023-05-25 - Comment (1) - Deskpro Legacy

### Deskpro Community

The Deskpro Feedback area has been renamed Community in release [2019.7](#)

We feel this better reflects the purpose of the area; to generate conversation between users and agents

We do appreciate that in some use cases you may wish to continue using the phrase 'Feedback' - or may need to delay or buffer this change

### Reverting to Feedback

To temporarily revert you simply need to update the relevant phrases in your language settings to reflect 'Feedback' again rather than 'Community'

Navigate to your language settings

Admin -> Setup -> Languages -> 'Language' -> Edit Phrases

And then update phrases containing 'Community' with 'Feedback'

### Prominent Phrases

The below phrases are the most prominent in the UI so just updating these should quickly transform your 'Community' back to 'Feedback'

#### :General Phrases

portal.general.nav-community

#### :Community Phrases

portal.community.section-title

portal.community.section-desc

portal.community.submit\_community\_topic

portal.community.form\_btn\_submit

## Long Term

Per the [news release here](#) - we are introducing Community as a new and improved channel into the helpdesk. More positive changes will be coming. This article is strictly for short term .usage