

## MySQL "writing file" error

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### :Question

I am getting MySQL errors from my Deskpro On-Premise install very few minutes. They say :that 'an exception occurred while executing' various queries. After the query is the line

```
(SQLSTATE[HY000]: General error: 3 Error writing file X (Errcode: 28
```

or

```
SQLSTATE[HY000]: General error: 1030 Got error -1 from storage engine
```

?where X is a temporary file of some kind. What is causing this

### :Answer

.This means MySQL is running out of disk space when it tries to write a temporary file

Increase the disk space available to MySQL. Even if it appears that there is still space .available on the disk, it's best to leave a minimum of 10GB free

Tags

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