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Moving Deskpro from one server to another

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If you need to migrate your Deskpro Horizon to a new server, you can do so easily using the .Backup and Restore feature of the On-Premise Controller

You will need to install the On-Premise Controller onto a new server by following the guides .<u>here</u>

Once the On-Premise Controller is installed, you can follow the <u>Backup</u> and <u>Restore</u> guides .to migrate your helpdesk to the new server

If you wish to migrate from On-Premise to Deskpro Cloud, or from Deskpro Cloud to On-.Premise, please contact support@deskpro.com for assistance

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