

Moving Deskpro from one server to another

Phil Rigby - 2023-09-20 - Comment (1) - Sysadmin

If you need to migrate your Deskpro Horizon to a new server, you can do so easily using the .Backup and Restore feature of the On-Premise Controller

You will need to install the On-Premise Controller onto a new server by following the guides [.here](#)

Once the On-Premise Controller is installed, you can follow the [Backup](#) and [Restore](#) guides .to migrate your helpdesk to the new server

If you wish to migrate from On-Premise to Deskpro Cloud, or from Deskpro Cloud to On-Premise, please contact support@deskpro.com for assistance

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