Meta App Review Template Videos - Facebook Messenger (Self-Managed (On-Premise

Lara Proud - 2024-01-09 - Comment (1) - Channels

This article includes the supplemental videos that run alongside our Meta App Review Template Guide for the Self-Managed option of Deskpro's Facebook Messenger Channel .((On-Premise

.Watch these videos at the right points of the guide to get the best understanding

Note

These videos should be used for guidance **only** and should not be submitted as part of your .App Review, you need to supply recordings of your own Deskpro instance

End to End Screen Recording (1

This video shows the entire process of installing a Facebook Page from Deskpro. It also .includes how you send a message from the Facebook Page and receive it in Deskpro

Adding a Page to your Meta App in (2 Deskpro

This video shows how you install a Facebook Page from Deskpro, including requesting .permissions

Facebook Page sends a message to (3 Deskpro

.This video shows how Facebook Messages are received in the helpdesk

Sending Messages from a Facebook (4 Page to a Human Agent in Deskpro

This video details sending a message into Deskpro from your Facebook page and how an .Agent would reply once the message is received