

How to inspect AJAX requests with Chrome tools

Dan Baker - 2023-09-11 - Comment (1) - General

The Deskpro interface uses a web programming technique called AJAX to allow the pages to update dynamically without the need to refresh the .whole page

Sometimes a Deskpro support agent may ask you to inspect individual .AJAX requests to help diagnose a problem

:Here's how to do this

.1 Use the [Chrome web browser](#) .1

.2 Open the Deskpro interface where there's a problem .2

Within the Chrome menu system, select **More tools > Developer** .3
.tools



.4 When the developer tools console opens, click on the **Network** tab, .4
.then click **XHR** below

.5 You can now see the AJAX requests. The Deskpro agent has probably .5
told you some steps to take and a particular request to look for. Click on
an individual request to see the request details, which you should copy
.and send to Deskpro

