"I'm having trouble with an error: "550 Unable to relay

Ben Henley - 2023-09-08 - Comment (1) - Using Deskpro

:Question

I am having an issue with outgoing emails from Deskpro via an SMTP server. The error I'm seeing includes:

> Unable to relay 5.7.1 550

:Answer

You need to configure your email server to work as a relay. Consult the documentation for your email server.

For Microsoft Exchange, [this article](#) explains how to configure relaying.

Related Content

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