

I'm having trouble deleting a table from a ticket reply

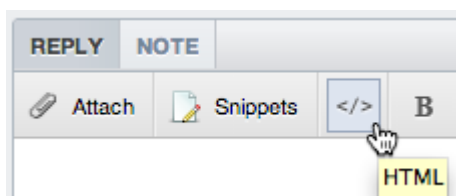
Ben Henley - 2023-08-16 - Comment (1) - Deskpro Legacy

:Question

I pasted an HTML table into a ticket reply. When I try to delete it, the contents of the table are deleted, but the empty table remains. How do I get rid of it

:Answer

This is a limitation of the ticket reply editor. To remove the table completely, view the HTML source code for the reply using this control



You will see a **<table>** tag in the HTML. Delete it and everything following up to and including the closing **</table>** tag

Tags
Delete
editor
reply
table