

I am not getting full-text search from the new search bar

Ben Henley - 2017-11-09 - Comment (1) - Deskpro Legacy

:Question

I'm not getting search matches on the full text of tickets with my Deskpro On-Premise ?installation. I only get matches on the subject line. What's going wrong

:Answer

To enable improved search in Deskpro On-Premise, you must set up an Elasticsearch cluster .and use it to index your helpdesk

.See the documentation on [Installing Elasticsearch](#)