How do I set up an Outlook account as a ticket account for ?Cloud

Ben Henley - 2023-08-18 - Comment (1) - Configuration

To use an Outlook.com email address to receive tickets, you will need to set up mail .forwarding to your Deskpro Cloud helpdesk

:To do this

.Within Outlook.com, click the gear icon at top right, then click **Options** .1

.Click **Email forwarding** .2

.Select **Forward your mail to another email account** .3

.Enter the relevant *@yourcompany.deskpro.com* address .4

.Click **Save** .5

Tags

email

forwarding

outlook.com