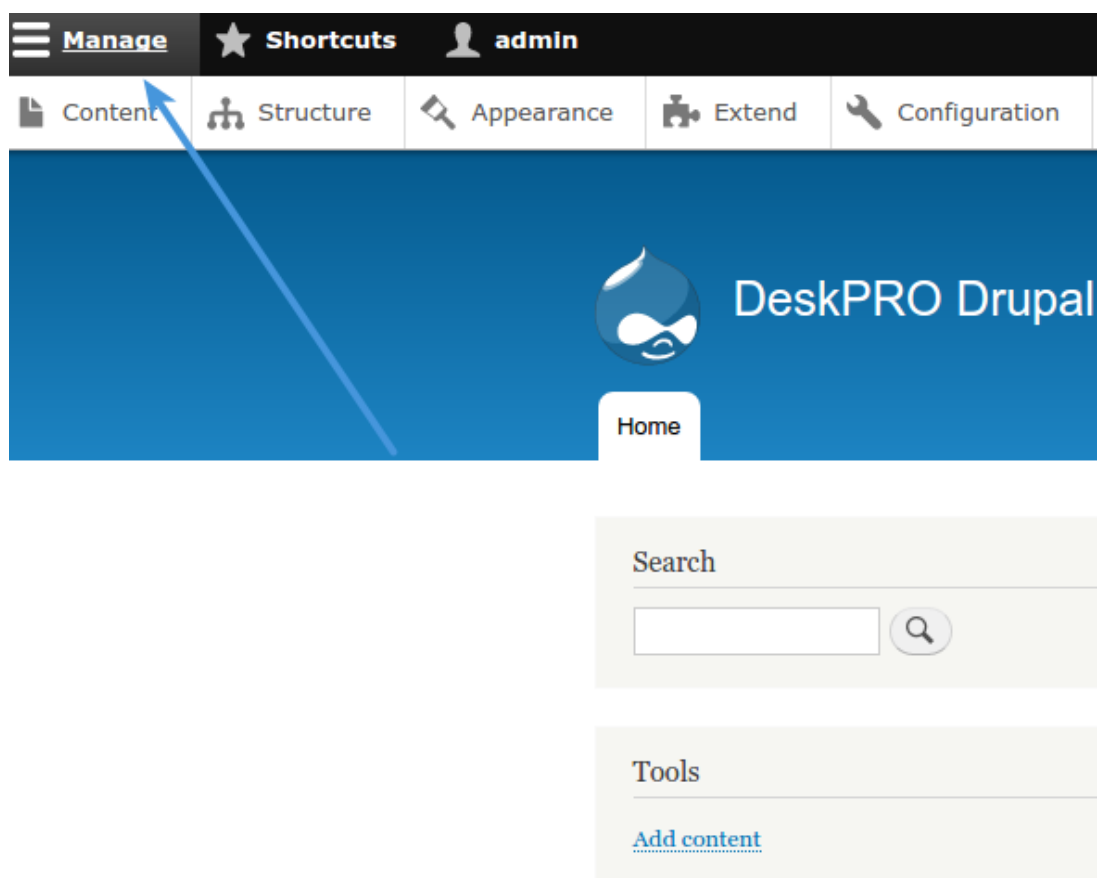


?How do I install the chat widget in Drupal

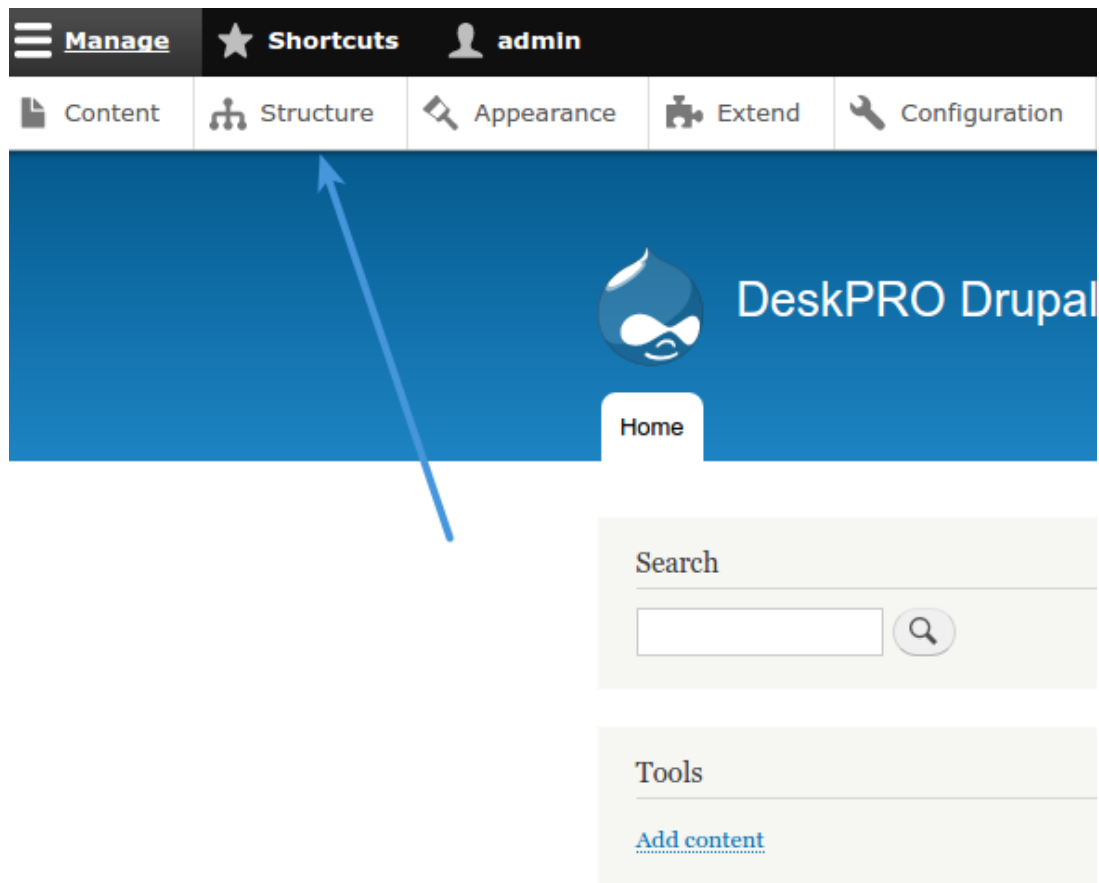
Lauren Cumming - 2023-08-16 - Comment (1) - Using Deskpro

1. Login into your Drupal account as an administrator

2. Open the '**Manage**' menu



3. Then click on the '**Structure**' section



Now you need to create a custom block with the widget code. Select '**Block Layout**' .4
.from the menu

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Structure

[Home](#) » [Administration](#)

- **Block layout**
Configure what block content appears in your site's sidebars and other regions
- **Comment types**
Manage form and displays settings of comments.
- **Contact forms**
Create and manage contact forms.
- **Content types**
Create and manage fields, forms, and display settings for your content

. "Now click on the '**Custom block library**' tab and hit "**Add custom block** ".5

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Custom block library ☆

[Block layout](#) [Custom block library](#)

[Blocks](#) [Block types](#)

[Home](#) » [Administration](#) » [Structure](#) » [Block layout](#)

Blocks in the block library belong to [Custom block types](#), each with its own f

[+ Add custom block](#)

Block description

Block type

- Any - ▼

[Apply](#)

BLOCK DESCRIPTION

Type a description such as "DeskproWidget" into the new block. Then switch the text .6
."format to **"Full HTML"** and start editing the source by clicking **"Source**

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Add custom block ☆

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Block description *

A brief description of your block.

Body

B
I
S
 x^2
 x_2
 I_x

Format ▾

Source

Text format
Full HTML ▾

Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site** .7

.Widget & Chat

Add widget & chat to your site
 Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

COPY

Manually installing the widget

Install widget in a CMS

.Copy and paste this into the Body in Drupal and press Save .8

Go back to "**Block Layout**" and click the "**Place Block**" button, on the row titled .9

."Header

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Block layout

[Block layout](#) [Custom block library](#)

[Bartik](#) [Seven](#)

[Home](#) » [Administration](#) » [Structure](#)

Block placement is specific to each theme on your site. Changes will not be s

[Demonstrate block regions \(Bartik\)](#)

BLOCK

Header [Place block](#)

DeskproWidget

Site branding

Primary menu [Place block](#)

Main navigation

Secondary menu [Place block](#)

Filter the blocks by the description you typed earlier and click "**Place Block**" under .10 . 'Operations'. This will embed the chat widget on your site

