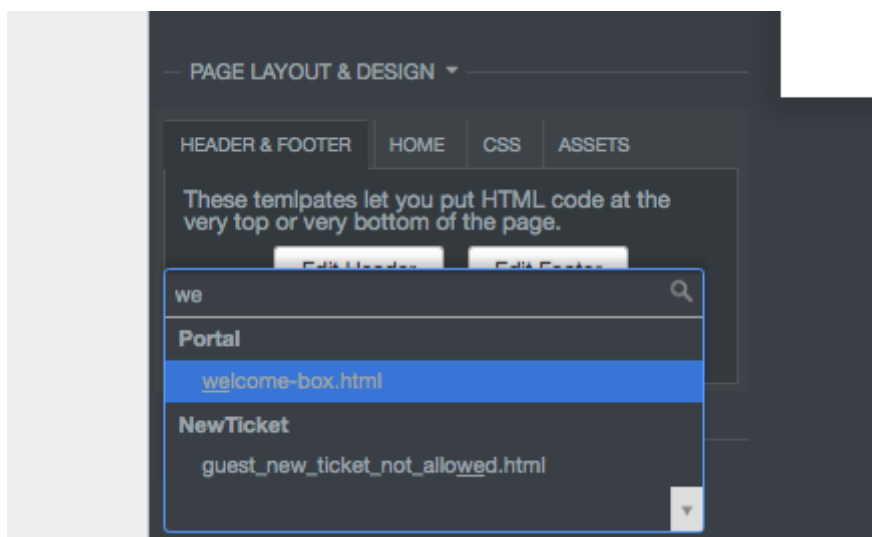


How do I change the welcome message for different ?usergroups

Lauren Cumming - 2023-08-31 - Comment (1) - Deskpro Legacy

You can offer your usergroups a different welcome message, e.g one in English, one in .French, one for your VIP users etc

To do this go to **Admin > User Interface > Portal Editor > Template Editor > .welcome-box.html**



This is a full template where you can use all templating tags and logic. Here is an example .that you can use to show different messages based on your usergroups

```
article class="dp-intro-box">>
{% if app.user.isMemberOfUsergroup(3) %} Message for usergroup #3
{% elseif app.user.isMemberOfUsergroup(4) %} Message for usergroup
#4
{% else %} Message for everyone else {% endif %}
<</article
```

You can find the usergroup IDs from Admin > CRM > Usergroups, using the small gear icon .at the top right of the list



More information about usergroups [here](#)