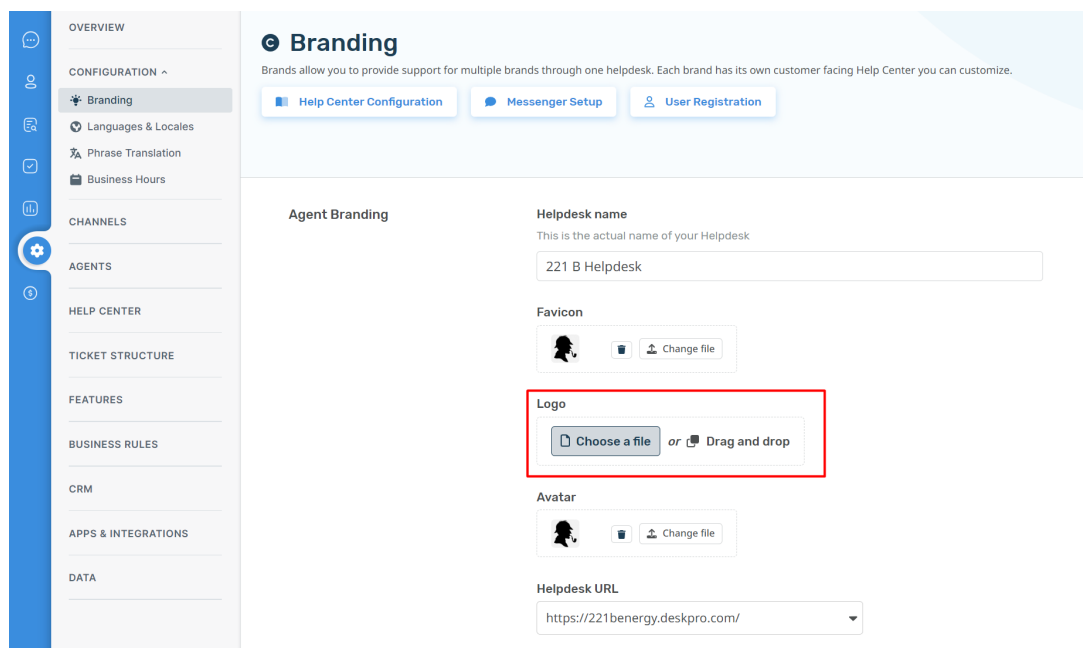


?How do I change the logo on the agent login screen

Alexandra Mead - 2023-08-17 - Comment (1) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**



The screenshot shows the Deskpro Admin interface. On the left is a sidebar with navigation options: OVERVIEW, CONFIGURATION (with a sub-menu including Branding, Languages & Locales, Phrase Translation, and Business Hours), CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, BUSINESS RULES, CRM, APPS & INTEGRATIONS, and DATA. The main content area is titled 'Branding' and includes a sub-header 'Agent Branding'. Below this, there are three tabs: 'Help Center Configuration', 'Messenger Setup', and 'User Registration'. The 'Helpdesk name' field is set to '221 B Helpdesk'. The 'Favicon' field has a 'Change file' button. The 'Logo' field is highlighted with a red box and contains a 'Choose a file' button and a 'Drag and drop' instruction. The 'Avatar' field has a 'Change file' button. The 'Helpdesk URL' field is set to 'https://221benenergy.deskpro.com/'.

.Hit **Save** to update your company logo

:This Logo will now be visible to your Agents when they log in to the helpdesk



Email

example@email.com

Password


[Forgot password?](#)

.....



☐ Remember this device

Sign in

 English ▼