

How do I change the chat widget language

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To set the language used in the chat widget, you need to know the Language ID of the language you want to set

Go to **Admin > Settings** and click the "Manage Languages" button to see the list of languages

Next to each language you have installed you will now see a small box with its ID

Language	
English	ID: 1 Edit
العربية / Arabic	Install Language
Dansk / Danish	Install Language
Nederlands / Dutch	Install Language
Français / French	ID: 2 Edit
Deutsch / German	Install Language
Italiano / Italian	ID: 3 Edit
日本語 / Japanese	Install Language

Note this ID - 2 in this case

Get the chat widget code from Admin > Integrations > Website Embeds. Within the code snippet you will see a commented line

```
;DpChatWidget_Options.languageId = 0
```

Set the number to the ID of the language you want to set. For example, in our case we want to set it to 2

```
;DpChatWidget_Options.languageId = 2
```

This localises most of the chat widget text. However, there are three phrases whose content is set by the widget code

:Edit the code snippet to translate the below phrases into the language you want

```
DpChatWidget_Options.startPhrase = 'Click here to chat with us';  
DpChatWidget_Options.openInWindowPhrase = 'Open this chat in a new  
; 'window'; DpChatWidget_Options.resumePhrase = 'Open your chat
```