

?How do I add an organization-wide email signature

Grace Howlett - 2023-08-29 - Comment (1) - Deskpro Legacy

Agents can [create a personal signature](#) within their account preferences, but you might also want to set an organization signature which applies to all Agent replies being emailed to . your users from Deskpro. This can be setup within the "New Agent Reply" email template

Go to **Admin > Emails > Email Templates > User Email Templates > Ticket** .1
.Emails > New Agent Reply

.2 .Add your organization's signature directly underneath the `<dp:agent-reply />` line