

Using Deskpro > Admin > Hide Option to Upload an Account Photo in Help < مرکز آموزش > Center

Hide Option to Upload an Account Photo in Help Center Karsten Lloyd - 2023-08-24 - Comment (1) - Admin

If you would like to hide the Upload Picture option from the Account page on the Help .Center, follow the steps below

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.Go to Admin > Help Center > Help Center Design .1
Click on the Open Template Editor button under the Template Editor header .2
×
Open the User/register.html in the <u>Template Editor</u> by opening the Template .3 .dropdown, hovering over Portal , and then clicking on User/profile.html
×
×
.You will need to remove the section of HTML that loads the 'Upload Picture' button
The section that needs to be removed is between lines 60 - 65, as you can see .below
×

Save the template change at the bottom of the template editor. This will now remove .5 .the **Upload Picture** option from the Account page

.4

If you ever need to add this option back, simply go to the template and revert the .changes