

Gmail/Google Apps "modern security standards" email error

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:Question

I tried to connect Deskpro to a Gmail account, and I got a "Sign-in attempt prevented" email saying someone tried to sign in to my Google Account "from an app that doesn't meet .modern security standards

?What is causing this, and what can I do

:Answer

Google is trying to move its email authentication system to use OAuth, a less common protocol that cannot be used by all Gmail users. If you use an @gmail email address, please follow the below steps. If you use G-suite, please follow this guide: [Creating an OAuth2 .application in Office365](#)

:There are currently two possible solutions

You can enable access using the standard protocols by going to .1
<https://www.google.com/settings/security/lesssecureapps> (while logged into the affected .Gmail/Google Apps account) and selecting "Less Secure Apps

You can enable [2-Step Verification](#) for the affected Google account and create an [App](#) .2
[.Password](#) for Deskpro