

## Generating a server report file

Ben Henley - 2018-08-06 - Comment (1) - Deskpro Legacy

### :Question

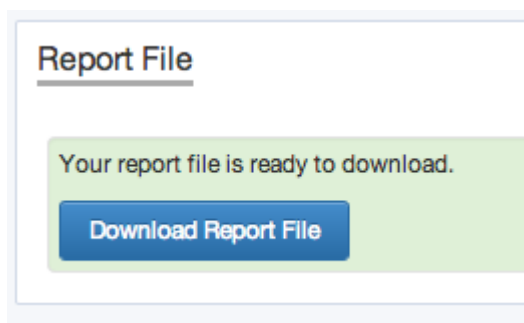
I've been asked to provide the server report file for my Deskpro On-Premise installation.  
?How do I do that

### :Answer

In the admin interface, go to **Server > Report File**, and click the **Generate Report File** button



.Wait until the report is generated, then click the **Download Report File** button



You will get a file called *deskpro-report.zip*. Sending this to us helps us diagnose server .problems