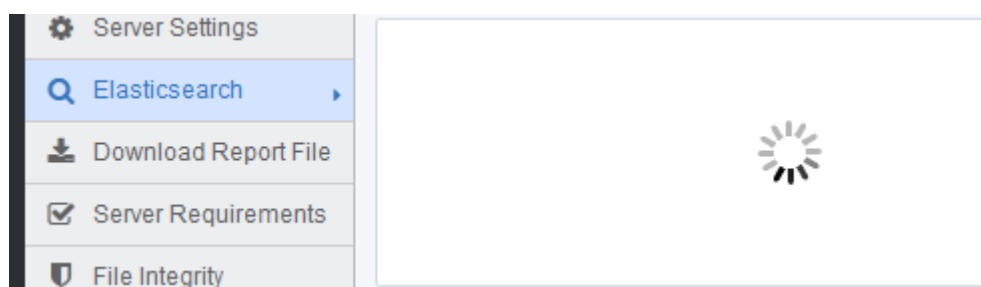


## Elasticsearch configuration page not loading in admin

Ben Henley - 2017-11-09 - Comment (1) - Deskpro Legacy

### :Question

When I go to the Elasticsearch settings in the admin interface, the page doesn't load. Other sections of the admin interface are working fine. What's going on



### :Answer

.This happens because you don't have the PHP curl extension installed on your server

.Install the extension to fix the problem

:On Linux (Ubuntu/Debian) use

```
apt-get install -y php5-curl
```

:or on Red Hat/CentOS

```
yum install php-curl
```

.or use the equivalent command for your distro. You should then restart the webserver

If this doesn't work, you should make sure that this line is present and uncommented in

:your php.ini file

```
extension=php_curl.so
```

On Windows/IIS, you can install curl using PHP Manager (if you're using it) or manually as

:follows

:Edit php.ini to uncomment or add .1

```
extension=php_curl.dll
```

.Add your PHP install folder to the Windows PATH variable .2

.(Restart IIS (if restarting IIS doesn't work, you should try restarting Windows .3

:If you are using WAMPServer, you can enable curl using the wampmanager web interface

PHP > Extensions > php\_curl