

?Does Deskpro support multiple languages

Ben Henley - 2023-08-31 - Comment (1) - Deskpro Legacy

Note

You are browsing the Legacy version of this article. For the current version, see: [Does Deskpro support multiple languages](#)

Deskpro has support for 29 languages (at the time of writing) and we are working to add more.

Supported languages include

- العربية (Arabic)
- 英语 (Chinese (Simplified)) (中国)
- Čeština (Czech)
- Dansk (Danish)
- Nederlands (Dutch)
- Suomen Kieli (Finnish)
- Français (French)
- Deutsch (German)
- Ελληνικά (Greek)
- Magyar (Hungarian)
- Bahasa Indonesia (Indonesian)
- Italiano (Italian)
- 日本語 (Japanese)
- Korean
- Norsk (Norwegian)
- فارسی (Persian)
- Polski (Polish)

- (Português (Portuguese •
- (Română (Romanian •
- (Русский (Russian •
- (Español (Spanish •
- (Slovenian (Slovenian •
- (Slovenčina (Slovak •
- (Svenska (Swedish •
- (Türkçe (Turkish •
- (English (UK •
- (English (US •
- (Tiếng Việt (Vietnamese •
- (Cymraeg (Welsh •

To see the currently available languages, go to **Admin > Setup > Languages**. If the language you want is not yet available, or you wish to help translate any of the language packs further, for the Help Center you can use our [crowdsourced translation system](#) to help us add it

Next to each language, you can see which interfaces are supported. "User" means that the user-facing text (the portal and emails to users) will be translated. "Agent" means the Agent interface and emails to Agents will be translated

 English (English)	<input type="checkbox"/> admin	<input checked="" type="checkbox"/> agent	<input checked="" type="checkbox"/> user
 Nederlands (Dutch)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> user
 Français (French)	<input type="checkbox"/>	<input checked="" type="checkbox"/> agent	<input checked="" type="checkbox"/> user

To use a language, you must first install it. See

Installing new languages

in the Admin manual for details

:Users will then be able to select their preferred language on your portal



If the Agent interface is supported, Agents will be able to change language from their **.Preferences**

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Lieven Embrechts

4 سال پیش

We should be able to set a preferred language for an organisation, set a preferred language for a user, And then the language could be inherited from organisation to user to tickets. In .that way mail templates can follow the languages