

Admin & Agent Training

Benedict Sycamore - 2018-02-27 - Comment (1) - Additional Services

If you need to quickly get your agents up-to-speed on how to use Deskpro, or if you need in-depth training on how to maximise the power of your helpdesk - we provide training at an additional cost

We offer a range of impactful training services; from intensive webinars, to multi-day onsite training

All our training is customized to meet your specific objectives, so we only spend time discussing the features that matter to you. Our training includes

One-hour Webinar - \$250

A product familiarisation webinar, designed to ensure your agents are ready to hit the ground running with Deskpro

Three-hour Webinar - \$600

A detailed and in-depth training webinar on agent and admin interfaces, including time to discuss any questions you might have

On-site Training

We take you through everything you want to know, face-to-face. Most popular amongst organizations with larger teams

To find out more about the training we offer and associated costs, [get in touch](#)