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World Clock Widget on the Agent Interface Finished

Roshan •

Forum name: #Feature Request •

Hello team,

Could you please add a widget or option on the Agent interface so agents dealing with different customers world wide know what time it is at the customer location

(Comment (1

Lara Proud

5 ماه پیش

Hi Roshan, this could be achieved by using our IFrame App. You can configure the app to display a website that displays world clocks to provide your agents with the timezone information they need while supporting your customers. You can learn more about the IFrame here:

<https://support.deskpro.com/en-US/news/posts/add-a-website-of-your-choice-to-the-helpdesk-with-our-iframe-app>