



Feature Request > <u>Using Variables in ticket triggers to add</u> < انتقادات و بیشنهادات < <u>Help Center</u> notes and replies

Using Variables in ticket triggers to add notes and replies Collecting Feedback

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Forum name: #Feature Request •

:Currently when setting a subject line you can use advanced formatting and ticket variables



.It would be great if you could use this feature in Agent notes and replies as well