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Username Login for Users Collecting Feedback

Randy •

Forum name: #Feature Request •

On the portal page, it requires an email and password, but on the agent portal, it can be a ?username or email. Can I keep that same login method for users

(Comments (۲

Colin

2 سال پیش

This would make a big difference to us. We have clients who we need to give them user credentials, so no email addresses from them, so having to use either dummy or variations of internal addresses. If this has to continue, we could give the username and password, rather .than the email, which being a dummy, looks unprofessional

Barry

7 سال پیش

Hi, It would be easier for some of our users to log in with a shorter username instead of a lengthy email address. Regards, Barry