



Feature Request > <u>User chat: Automatic greeting when</u> < انتقادات و بیشنهادات < <u>Help Center</u> agent is assigned a chat

User chat: Automatic greeting when agent is assigned a chat Finished

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Forum name: #Feature Request •

Add the ability to automatically send a greeting once an agent is assigned a chat. For .example, it might say "hello" and then ask the user to describe their issue