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Translate Auto Replies Collecting Feedback

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Forum name: #Feature Request •

I'd like to manage the out of office messages coming from users when a ticket is already created (I did already manage the out-of-office coming from agents). The best way would be to make a note instead of a reply. The current way to do this is automatic and relies on the subject beginning with 'Automatic Reply:' or 'Out of Office:' Can we configure the phrase corresponding to "out of office", knowing that in french, the text will be different

(Comment (1

Andreas Patzner

4 سال پیش

I second that. German mailboxes tend to have different subjects than the standard ones (."Automatic Reply" etc