



[Feature Request](#) > [Transfer calls to external numbers](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Transfer calls to external numbers Collecting Feedback

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Forum name: #Feature Request •

We would like the ability to transfer calls to external numbers (numbers that are not an agent).

We sometime have to conference call with third parties while talking to one of our users -

While doing this we would have a user on the line and then need to add a non-agent number into the call.

Thank you