



Feature Request > <u>To have trigger criteria based on agent</u> < <u>انتقادات و پیشنهادات</u> < <u>Help Center online/offline status</u>

To have trigger criteria based on agent online/offline status Collecting Feedback

Rafie •

Forum name: #Feature Request •

'....The ability for a trigger's criteria to be 'if assigned agent is <online> THEN