Deskpro

Ticket description and attachments on ticket level Collecting Feedback

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Forum name: #Feature Request •

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

(Comment (1

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6 سال پیش

This seems similar to
https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets.