Thumb up or like a note Collecting Feedback

Frédéric Zouaï •

Forum name: #Feature Request •

.it would be great if we could like or maybe dislike a note in a ticket

.we often want to simply notify that we agree or have read a note

.A simple thumb up would be perfect

(Comment (1

Ryan Gurnick

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Possibly a way to mark a note a read by an agent would be wonderful. Something like an
.'acknowledge' button would be awesome