



Bug Report > Text in KB articles loses custom coloring < انتقادات و پیشنهادات < Help Center when making format changes

Text in KB articles loses custom coloring when making format changes Under Review

Phillip Toussaint •

Forum name: #Bug Report •

I am trying to write knowledgebase articles that involve code snipets. There is syntax highlighting for readability, and I am posting with this highlighting. When editing the document, changes frequently cause all text color in the entire article to be lost, while not affecting other formating (such as bold). It seems that any edit across formats (such as deleting a new line between a heading and a paragraph) breaks it every time, but I do not always know when it is going to break (and sometimes I don't know at the time, I just later .(find that all my coloring has been lost