Deskpro

Template and Phrase searching In Development

Eric VanTol •

Forum name: #Feature Request •

It would be helpful to have search functionality in Email Templates and Phrases so that it is easier to find a specific template or phrase to modify. It's currently pretty tedious to guess which group a particular Phrase is filed under.

(Comments (۲

Ruth Cheesley

7 سال پیش

Definitely agree with this! And/or to be able to have some kind of debug system where you can trace the language string. I gave up trying to find where 'Agents' was coming from on the live-chat popup after ages of using ctrl+f in different languages!

Lauren Cumming

7 سال پیش

(: There will be improvements coming for 'Search' in the near future