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Summary count when grouped by Collecting Feedback

Marion Abramo •

Forum name: #Feature Request •

When searching tickets it would be nice to have a count in the 'grouped by' header.

Agent 1 (10)

(Agent 2 (3

(Comment (1

Lara Proud

1 ماه پیش

Thanks for the suggestion, Marion.

While the count doesn't display in the Grouped by header, our new visual grouping functionality does show the count of tickets at the top of the interface when you enable the filter, you can see more about this here:

<https://support.deskpro.com/en-US/news/posts/group-and-access-queues-with-more-flexibility>