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Stats for end users about the quality of support provided Under Review

adnx •

Forum name: #Feature Request •

It will be great to be able to publish a widget on the portal website with some stats. Like the average reply time, the number of tickets answered, the number of members of the .community. It will be useful to visitors and show the quality of support

(Comment (1

Roshan

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Would be a great moral boost to the visitors and the agents equally. This should be .controllable from the Portal Editor though