



[Feature Request](#) > [Split the edit/delete permissions for notes & messages](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Split the edit/delete permissions for notes & messages Collecting Feedback

Earene Lee •

Forum name: #Feature Request •

Essentially we don't want any messages (to/from our users) to be able to be modified or .deleted by our agents, but we want notes to be able to be modified or deleted

We would like to be able to set the edit/delete permissions for notes independently from .messages