



[Feature Request](#) > [Social Media Integration- Twitter](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Social Media Integration- Twitter Finished

Lauren Cumming •

Forum name: #Feature Request •

Ability to connect your Twitter account to Deskpro as another channel, and reply to private .messages/posts from your users

(Comments (۴

Ben

6 سال پیش

What about now? Any closer to more specific ETA on twitter and facebook integration - we are !currently using deskpro and we would really like to use this part of it aswell. Thank you

Colin Dunn

6 سال پیش

Hello Ben, We do not have a speciifc ETA at the moment, there are a lot of things to consider while building this to ensure it is made reliably, and not over complicated. We are looking at this implementation, and it is something we will be adding to the helpdesk. You can sign up to receive information on our Beta by following the link: <https://deskpro.com/product/social>

Matt Goldfarb

2 سال پیش

?Hi, any updates on Twitter and FB social media integration? The last update was 4 years ago

Lara Proud

5 ماه پیش

Deskpro's Twitter (X) channel is now available as a communication channel for your helpdesk. This integration lets you connect your account to your helpdesk, incoming messages will be converted into tickets for agents to respond to from Deskpro's interface. For information about setting up this integration, see our Admin Guide:

<https://support.deskpro.com/en-US/guides/admin-guide/setting-up-twitter-on-deskpro>