



[Feature Request](#) > [SLA Filters: set a default view](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

SLA Filters: set a default view Collecting Feedback

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**Forum name:** #Feature Request •

We would like the SLA views to hold a default of being grouped by department, is it possible  
:to add this to the Filters available for the SLAs

