



[Feature Request](#) > [Set triggers to run based on SLA](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)  
[statuses changing](#)

Set triggers to run based on SLA statuses changing Collecting Feedback

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**Forum name:** #Feature Request •

It will be great if in the Ticket Update Trigger there is an added criteria 'SLA status changed from' and 'SLA status changed to', just like there is for department criteria