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Sending more data to JIRA and vice versa Collecting Feedback

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Forum name: #Feature Request •

The ability to set up more actions in triggers related to the JIRA App, for instance to auto create tickets in Jira depending on a custom field or a trigger action to add something to the .tickets within JIRA, such as to add a label/footer template

You could also have a trigger which adds a new note in JIRA (and vice versa-adds a new note in Deskpro when there is an update in a Jira ticket) when something is updated in Deskpro