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Reusing Attachments within Tickets Collecting Feedback

Kim STRUELENS •

**Forum name:** #Feature Request •

If there is already an attachment in a ticket from an earlier response or message, it would be good to allow this attachment to be re-attached to a response without having to download it locally, and re-upload it

(Comment (1

**Thomas Goulet**

5 سال پیش

This can be done. You can click and drag the attachment from the existing reply to the top of the reply box to add it as an attachment to the new message