# Deskpro

Reports are not available as CSV to external colleagues Collecting Feedback

Johannes Schilling •

**Forum name:** #Feature Request •

We want to send the Dashboard regularly by email to an external company where nobody has a Deskpro user, and they should not get one!
For those people, it is possible to view the reports in HTML format, but they cannot download as a CSV file, which we would like to make available to them.
1) Comment)

**Earene Lee**

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Similarly another requested feature is to email the reports in CSV format for historical purposes; otherwise having to manually run them at a certain set time out of someone's working hours