



[Feature Request](#) > [Report - Agent by team](#) < [انتقادات و پیشنهادات](#) < [Help Center](#)

Report - Agent by team Collecting Feedback

Razvan Draghici •

Forum name: #Feature Request •

Is it possible to build an the Agent Team options for reports, as at the moment you cannot
?build a report that simply shows Agent in Agent Team

Other table options are not practical as they only allow the primary agent team, or show too
.much ticket information, which is irrelevant

(Comment (1

Kyle Oliveira

5 سال پیش

It would be useful to identify which agents are under a specific agent team in reports. There
is no = link between agents (people) and agent teams. This could help with reporting
.breakdowns. I believe this is supported via API