



Feature Request > Read receipts/markers for ticket < انتقادات و بیشنهادات < Help Center messages

Read receipts/markers for ticket messages Collecting Feedback

Errol •

Forum name: #Feature Request •

We'd like a feature that allows us to easily check within a ticket if a customer has received/ .opened our emails

.It would really make a huge difference to our processes and overall effectiveness of support

(Comment (1

## Yasin

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?bump